

MEMBER SERVICES & STATISTICS

	2015	2014	2013
Number of Members	1,348,072	1,373,497	1,389,602
Cost of Services per Member	\$7.14	\$7.08	\$6.84
7 th Tradition Self-Support Contributions per Member	<u>5.24</u>	<u>5.02</u>	<u>4.97</u>
Cost of Services NOT covered by Self-Support	1.90	2.06	1.87
Number of Groups	65,741	65,222	64,694
Cost of Services per Group	\$146.48	\$149.11	\$146.96
7 th Tradition Self-Support Contributions per Group	<u>108.82</u>	<u>105.76</u>	<u>106.75</u>
Cost of Services NOT covered by Self-Support	37.66	43.35	40.21
Percentage of Groups Contributing	40.3%	41.6%	42.5%
Number of Groups that Contributed	26,500	27,103	27,841
7 th Tradition Self-Support Contributions of Groups that contributed	\$269.97	\$254.51	\$248.06