

## MEMBER SERVICES & STATISTICS – 3 YEAR HISTORY

	2016	2015	2014
Number of Members	1,362,402	1,348,072	1,373,497
Cost of Services per Member	\$7.27	\$7.14	\$7.08
7 <sup>th</sup> Tradition Self-Support Contributions per Member	<u>5.82</u>	<u>5.24</u>	<u>5.02</u>
Cost of Services <b>NOT</b> covered by Self-Support	<b>1.45</b>	<b>1.90</b>	2.06
Number of Groups	66,336	65,741	65,222
Cost of Services per Group	\$149.34	\$146.48	\$149.11
7 <sup>th</sup> Tradition Self-Support Contributions per Group	<u>119.62</u>	<u>108.82</u>	<u>105.76</u>
Cost of Services <b>NOT</b> covered by Self-Support	<b>29.72</b>	<b>37.66</b>	43.35
Percentage of Groups Contributing	41.5%	40.3%	41.6%
Number of Groups that Contributed	27,542	26,500	27,103
7 <sup>th</sup> Tradition Self-Support Contributions of Groups that contributed	<b>\$288.10</b>	<b>\$269.97</b>	\$254.51