

MEMBER SERVICES & STATISTICS – 3 YEAR HISTORY

	2018	2017	2016
Number of Members	1,418,177	1,381,954	1,362,402
Cost of Services per Member	\$8.06	\$7.40	\$7.27
7 th Tradition Self-Support Contributions per Member	<u>5.91</u>	<u>6.09</u>	<u>5.82</u>
Cost of Services NOT covered by Self-Support	2.15	1.31	1.45
Number of Groups	68,478	66,860	66,336
Cost of Services per Group	\$166.87	\$152.90	\$149.34
7 th Tradition Self-Support Contributions per Group	<u>122.45</u>	<u>125.78</u>	<u>119.62</u>
Cost of Services NOT covered by Self-Support	44.42	27.12	29.72
Percentage of Groups Contributing	41.3%	43.7%	41.5%
Number of Groups that Contributed	28,314	29,219	27,542
7 th Tradition Self-Support of Groups that contributed – Slide 8	\$237.35	\$231.34	\$234.41